Smaart
Version 9

Licensing and Installation:
Perpetual Licenses

NOTE: This document is for Smaart Suite, RT, and LE only. For Smaart SPL licensing, please refer to the SPL Licensing Guide.

After purchasing a perpetual Smaart v9 license, you will receive an email containing your license code. Before installing Smaart for the first time, you must create an account at https://my.rationalacoustics.com/ (if you don't already have one).

License management accounts at https://my.rationalacoustics.com are NOT the same as purchasing accounts for our online store.

Once you have an account, you can register your license by clicking the "+Register a New License" button on the Software Licenses page. Once registered, links to the installer will populate under the Downloads page.

Installing Smaart v9

The Smaart installers work like any other installer for Windows and Mac operating systems. **Smaart can only run on 64-bit operating systems.** Computer system requirements can be found here.

Software Installation on Windows®

Initial installation of Smaart v9 on the Windows operating system is done using a setup program that operates very much like virtually any other software installation program for Microsoft Windows. Note that administrator authority is required to perform the installation. Other than that, you only need to read and agree to the End User License Agreement (EULA), confirm selection of the folder where the program will be installed, and choose whether or not to have the installer program create a shortcut for Smaart on your desktop.

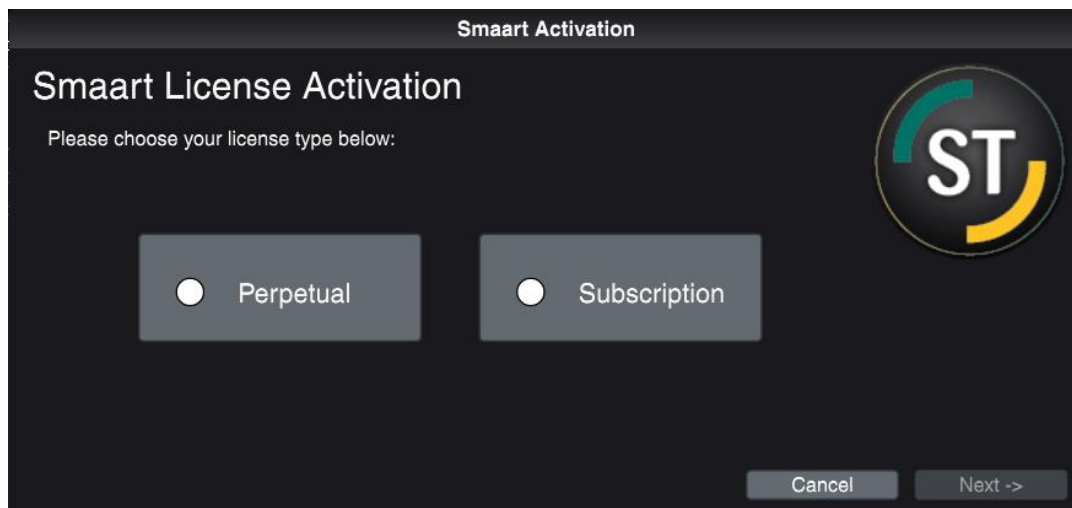### Software Installation on Mac OS X®

Smaart v9 for MacOS is supplied in the form of a Mac application bundle, so installation is simply a matter of dragging the Smaart v9 icon into your Applications folder. Note that Smaart v9 is distributed in a disk image file that requires you to agree to the End User License Agreement (EULA) before you can access to the software packed inside. Once you have read and agreed to the EULA you can install Smaart v9.

Activating a Perpetual Installation

When you run Smaart for the first time, you will need to activate your installation before you can use the software. There are four basic requirements for activating a Smaart v9 installation:

- A valid Smaart v9 perpetual license code (XXXXXX-XXXXXX-XXXXXX-XXXXXX).
    - o RT and LE will have "RT" or "LE" in front of the license code
- A license management account at my.rationalacoustics.com
- One or more installation spots available on your license.
- Internet access on or near the computer you are trying to activate.

Upon launch, you will be asked to select your license type. In this guide, we will be selecting "Perpetual". *To learn more about activating subscription licenses, please click here.*
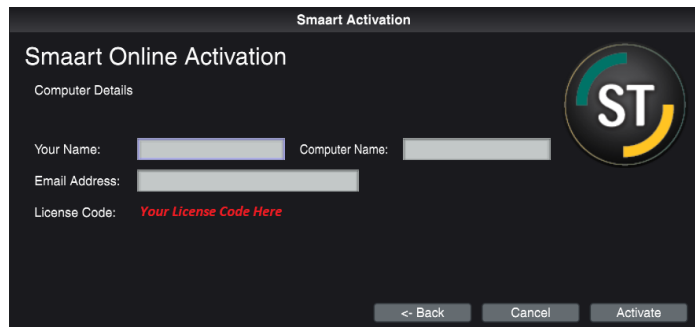
Online Activation

If Smaart detects an internet connection, the Online Activation prompt will appear and you can activate without leaving the program. You'll need your 24-digit alpha-numeric license code and your my.rationalacoustics.com login information to complete the online activation.
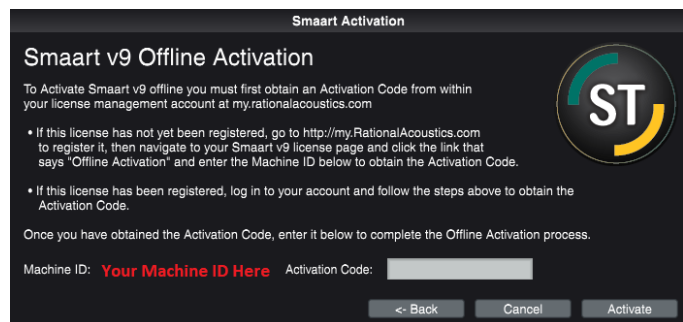
Finally, Smaart Online Activation will ask for your name and email address, as well a unique Computer Name for the installation. This is used to differentiate installs on your license other than by using the Machine ID. We recommend choosing a name you will remember and that isn't automatically generated (some customers will physically put a label on their computers and write the Computer Name on it).

Offline Activation

If you need to activate Smaart on a computer that is not connected to the Internet, you can manually register the Smaart Machine ID from within your account at my.rationalacoustics.com

Open Smaart on the computer that is not connected to the Internet and note that the Machine ID will be displayed on the Offline Activation screen (clicking the Machine ID will copy it to your clipboard).

From any device that is connected the Internet, open a web browser, navigate to
https://my.rationalacoustics.com, and log in to your license management account.

Once logged in, you'll see a list of all Smaart licenses registered to your account. If your license isn't
listed here, it may not be registered and you'll need to select the **+Register a new Smaart license**
button in the upper right portion of the Software Licenses page.

Select on your v9 edition license code and you will be brought to its **Details** page that displays the
total number of installations allowed on your license, the number of installations you have used,
and how many are still available.

The above image does not reflect exactly what you will see on your own account. The Edition type,
License Code, Machine IDs, and Requestor Info have been blocked for security and privacy.

If you have a least one installation spot available, click the link next to "If you do not have an
internet connection" under Download and Install. Within the form it brings up, enter your Machine
ID, the name and e-mail address you want to associate with this installation, and a friendly name to
identify the computer. There is also a field for a Block Code, however you can ignore this unless you
are reactivating an installation on a computer that was previously deactivated.

When you finish entering the required information, click the **Submit** button to get your Activation
Code. Go back to Smaart on your offline machine, enter the Activation Code into the "Offline
Activation" section, and click the **Activate** button. If the code is correct, you will see a success
message.

A note about company-owned licenses

For organizations with multi-user licenses, Offline Activation allow users to perform their own software installations without exposing the credentials required to administer the license.

PLEASE NOTE: The person listed on the my.rationalacoustics.com account will be considered the registered owner of any licenses on the account. Please be very careful when creating an account to ensure the company will not lose access to the license in case that person leaves.

If you encounter any licensing problems, please send an email to support@rationalacoustics.com, or give us a call at +1-860-928-7828 Mon-Fri, 9 AM-5 PM EST(UTC -5).

Terms

License Code

The 24-digit alphanumeric number that identifies your Smaart Perpetual license. This license is registered to your account at my.rationalacoustics.com, allowing you to download installers and activate installations.

Machine ID

The unique number assigned to your computer configuration by Smaart. If Smaart is not yet activated, the Machine ID can be found on the very first Activation screen when you start Smaart, after installation. If Smaart is activated, the Machine ID can be found in the "About" menu. Each unique Machine ID can be Activated/Deactivated up to 9 times before reaching its limit.

Activation Code

The code that activates Smaart, either initially, or after a previous Deactivation. This code can be obtained by manually registering your machine ID through the web interface at my.rationalacoustics.com. If you have already activated Smaart, the Activation Code can be found by clicking on the appropriate Machine ID on your perpetual license page at my.rationalacoustics.com.

my.rationalacoustics.com

The licensing "holy land". In case you haven't gotten "the vibe" from the rest of this document, my.rationalacoustics.com is **the** place for license management. my.RationalAcoustics.com holds all of your licenses, and it's the hub for managing your installations.

Installation

The process of downloading the Smaart installer file and using it to install Smaart on your computer. Installation must be completed before Smaart can be activated.

Activation

The process of license validation. After installation, Smaart will open to the Activation screen, which will present you with online and offline Activation options. Each activation will use 1 installation spot on your license. If you have a Virtual Machine or an operating system running through a dual-boot hard drive partition scheme, they will require separate activation from the host OS.