



Licensing Help Guide



Unlike Smart v8 and Di v2, Smart SPL does not have a deactivation function, so it is not possible to move an activation from one computer to another. Instead, the licensing model is structured to provide affordable scaling, with each standard license allowing for 2 activations (suggested primary and backup computer) with the option to purchase additional activations through your license management account.

After purchasing Smart SPL, you will receive an email containing your License Code and a link to the installers. Before installing Smart SPL for the first time, you must create an account at <http://my.RationalAcoustics.com/> (if you don't already have one).

License management accounts at my.RationalAcoustics.com are **NOT** the same as purchasing accounts for our Online Store.

Once you have an account, you can register your license by clicking the “Register a new Smart License” button on the “Your Software Licenses” page, or by installing and activating Smart SPL on a computer using your new License Number and your *my.rational* account credentials.

Installing Smart SPL

The Smart installers work like any other installer for Windows and Mac operating systems. The same installers can be used on both 32-bit and 64-bit operating systems.

Software Installation for Windows®

Initial installation of Smart SPL on the Windows operating system is done using a setup program that operates very much like virtually any other software installation program for Microsoft Windows. You only need to read and agree to the End User License Agreement (EULA), confirm selection of the folder where the program will be installed, and choose whether or not to have the installer program create a shortcut for Smart on your desktop.

Software Installation for macOS®

Smart SPL for macOS is supplied in the form of a Mac application bundle, so installation is simply a matter launching the installer, agreeing to the End User License Agreement (EULA), and dragging the Smart SPL application icon to your Applications folder.

Activating Smart SPL on a computer

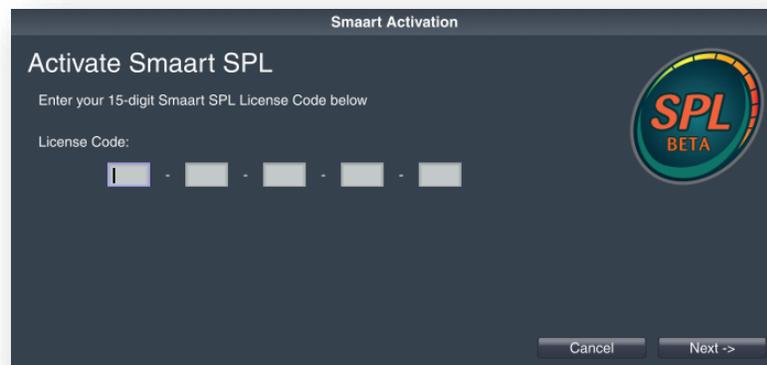
When you run Smart SPL for the first time, an activation screen will appear. You need to activate your new installation before you can use the software.

There are four basic requirements for activating a Smart SPL installation:

- A valid Smart SPL license code (SPL-XXX-XXX-XXX-XXX).
- A license management account at my.RationalAcoustics.com
- One or more installation spots available on your license.
- Internet access on the computer you are trying to activate.

Note: Smart SPL *must* have access to the internet during initial activation. After the software is activated it is no longer necessary to have an internet connection.

If Smart SPL detects an internet connection, the Activation dialog will appear and prompt you for your 15-digit alpha-numeric Smart SPL License Code. Enter or paste your License Code into the first text field and click “Next”. Now enter your my.RationalAcoustics.com login credentials, and click “Next”. Finally, please provide some information about the computer station to help you identify the computer in the future, and click “Activate” to complete the activation process.



If Smart SPL does not detect an internet connection, a screen will appear indicating that it is attempting to communicate with my.rationalacoustics.com. Please ensure that you are connected to the internet and that your computer is not being blocked by a firewall or antivirus system.

If you encounter any licensing problems, please send an email to support@rationalacoustics.com, or give us a call at +1-860-928-7828 Mon-Fri, 9 AM-5 PM EST(UTC -5).