

Data Modeler Licensing and Installation Guide

After purchasing a Smaart Data Modeler license, you will receive an email containing your license code. Before installing Smaart for the first time, you must create an account at <https://my.rationalacoustics.com> (if you don't already have one).

License management accounts at <https://my.rationalacoustics.com> are NOT the same as purchasing accounts for [our online store](#).

Once you have an account, you can register your license by clicking the *+Register a New License* button on the Software Licenses page. Once registered, links to the installer will populate under the Downloads page.

Installing Data Modeler

The Smaart installers work like any other installer for Windows and Mac operating systems. Computer system requirements can be found [here](#).

Software Installation on Windows®

Administrator authority is required to perform the Windows installation. Other than that, you will be presented with the End User License Agreement (EULA), confirm selection of the folder where the program will be installed, and choose whether to have the installer program create a shortcut for Smaart on your desktop or not.

Software Installation on macOS ®

Smaart Data Modeler for macOS is supplied in the form of a Mac application bundle, so installation is simply a matter of dragging the Data Modeler icon into your Applications folder. Note that Data Modeler is distributed in a disk image file that requires you to agree to the End User License Agreement (EULA) before you can access the software packed inside. Once you have read and agreed to the EULA you can install the software.

Activating an Installation

When you run Smaart for the first time, you will need to activate your installation before you can use the software. There are four basic requirements for activating a Data Modeler installation:

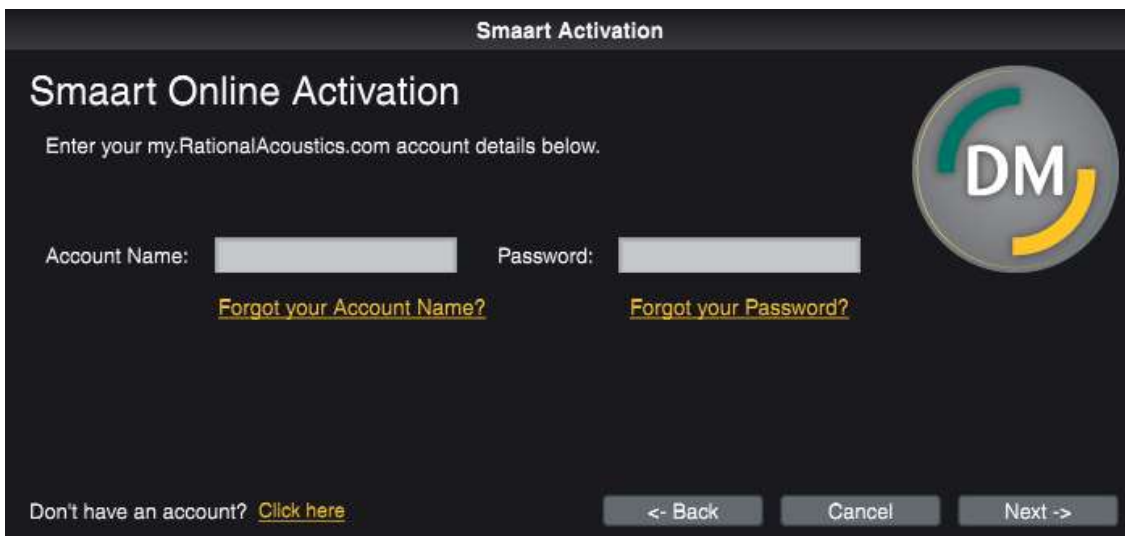
- A valid Smaart Data Modeler license code (DM-XXXXXX-XXXXXX-XXXXXX-XXXXXX)
- A license management account (<https://my.rationalacoustics.com>)
- At least one installation seat available on the license
- Internet access on or near the computer you are activating on
 - If the device you are activating is unable to access the Internet, please see the *Offline Activation* section below

Online Activation

The first screen will ask for the license code; the second will ask for your my.rationalacoustics.com account login information.

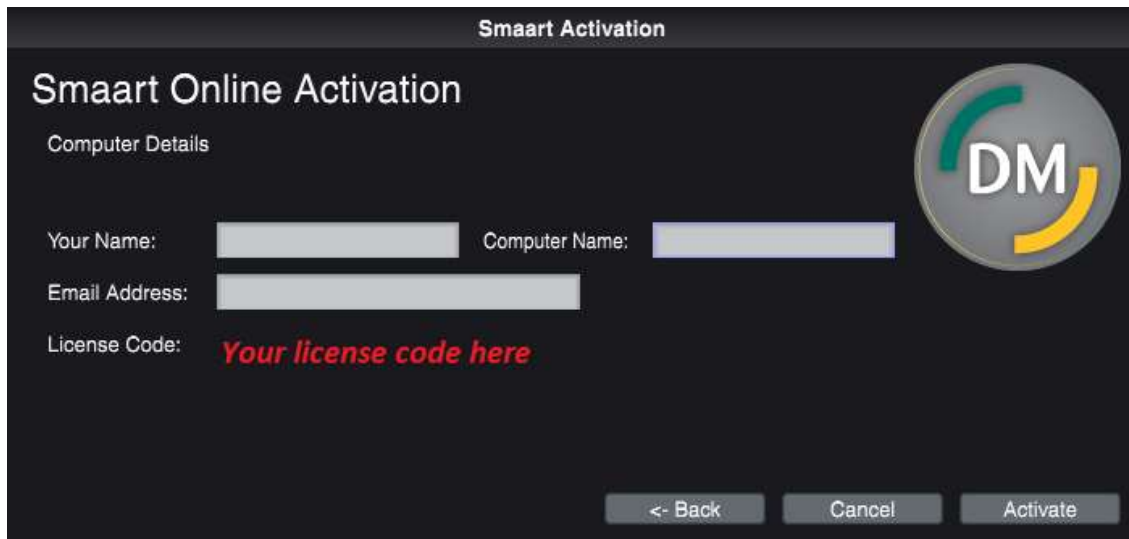


The screenshot shows the 'Smart Activation' window with the title 'Smart Online Activation'. The instruction reads 'Enter your Smaart License Code below'. There is a 'License Code:' label followed by five empty input boxes separated by dashes. On the right is a circular logo with 'DM' and a yellow and green arc. At the bottom are buttons for 'Offline Activation', 'What's This?', 'Cancel', and 'Next ->'.



The screenshot shows the 'Smart Activation' window with the title 'Smart Online Activation'. The instruction reads 'Enter your my.RationalAcoustics.com account details below'. There are two input fields: 'Account Name:' and 'Password:'. Below each field is a link: 'Forgot your Account Name?' and 'Forgot your Password?'. On the right is the same circular logo. At the bottom are buttons for 'Don't have an account? Click here', '<- Back', 'Cancel', and 'Next ->'.

The final Online Activation window will ask for your name and email address, as well as an identifying 'Computer Name'. This is used to differentiate between installs on your license other than using the Machine ID. We recommend choosing a name you will remember and that isn't automatically generated (some customers will physically put a label on their computers and write the Computer Name on it).



The screenshot shows the 'Smart Activation' window with the 'Smart Online Activation' section. It includes a 'Computer Details' header and a 'DM' logo. The form contains fields for 'Your Name', 'Computer Name', and 'Email Address'. The 'License Code' field is highlighted in red with the text 'Your license code here'. At the bottom, there are three buttons: '<- Back', 'Cancel', and 'Activate'.

Offline Activation

In cases where Internet access is limited or does not exist, *Offline Activation* can be used to activate Smart without it needing to connect to the Internet. This still does require you accessing your <https://my.rationalacoustics.com> account on a separate device (such as a cell phone).

On the screen that asks for the license code, click the button on the bottom-left corner to access *Offline Activation*. Here, the unique Machine ID for this particular install will be displayed on the left and a box to enter an Activation Code will be on the right.



The screenshot shows the 'Smart Activation' window with the 'Smart Offline Activation' section. It includes a 'DM' logo and explanatory text: 'This installation has previously been deactivated. The Block Code listed below can be used to manually "Release" this Machine ID from your license in the event that Smart was unable to contact our server. If you are re-activating this installation, use the Machine ID and Block Code to register the installation from within your account at my.RationalAcoustics.com and obtain a new Activation Code.' The form contains a 'Machine ID' field with the text 'Your Machine ID Here' and an 'Activation Code' input field. At the bottom, there are three buttons: '<- Back', 'Cancel', and 'Activate'.

To generate the Activation Code, log into your license management account (you should land on the Software Licenses page). You'll see a list of all Smart licenses registered to your account. If your license isn't listed here, it may not be registered, and you'll need to click *+Register a new Smart license* towards the bottom of the page to proceed.

Click on your DM license code and you will be brought to its Details page that displays the total number of installations allowed on your license, the number of installations you have used, and how many are still available.

Smart Data Modeler (v1) Perpetual NFR License Not Upgradable

Your DM License Code Here

AVAILABLE INSTALLS

3 out of 10 used
7 install(s) available

[+ Buy More Installs](#)

\$140 per install, plus tax.

DOWNLOAD AND INSTALL

[Windows Download](#) [MacOS Download](#)

True

Activation Instructions
If Smart detects an internet connection, you can activate without leaving the program. Enter your alpha-numeric Smart license code listed at the top of this page, along with your account name and password, to complete the activation.
If you do not have an internet connection, [click here](#) to activate Smart offline.

ACTIVE MACHINE DETAILS

Machine ID	Computer Name	Requestor	Date	Action
[REDACTED]	Bench-PC-NEW	Casey Gull - casey@rationalacoustics.com	1/18/2024 11:08:49 AM	[release]
[REDACTED]	MT Mac Mini	Casey G. - casey@rationalacoustics.com	4/25/2024 1:29:19 PM	[release]
[REDACTED]	CaseyWorkDesktop	Casey Gull - casey@rationalacoustics.com	5/7/2024 10:45:22 AM	[release]

[← Return to License List](#)

Example screenshot of the License Details page on <https://my.rationalacoustics.com>

Assuming that you have at least one installation spot available, click the link next to *If you do not have an internet connection* under “Download and Install”. Within the form it brings up, enter your Machine ID, the name and e-mail address you want to associate with this installation, and a friendly name to identify the computer. There is also a field for a Block Code, however you can ignore it unless you are reactivating an installation on a computer that was previously deactivated.

Register a New Activation

Smart Data Modeler (v1) Perpetual NFR *(Your DM License Code Here)*

Please note: This feature is for offline activation only. If you are activating Smart on a machine that is connected to the internet, please go back and follow the online activation prompts from within the program.

To proceed with offline activation, you will need the Machine ID from the computer that is not connected to the internet in order to complete offline activation. Please refer to the [Licensing Help Guide](#) for further information.

Machine ID

Computer Name

Requestor Name

Requestor Email

[← Cancel](#)

Block Code (If Provided)

The block code is only required when reactivating, and is displayed in Smart.

If you do not have a block code displayed in your Smart installation, please leave this field blank.

[Register Activation](#)

“Offline Activation” section within <https://my.rationalacoustics.com>

When you finish entering the required information, click the Submit button to get your Activation Code. Go back to Smart on your offline machine, enter the Activation Code into the “Offline Activation” section, and click the Activate button. If the code is correct, you will see a success message and Smart should open to the main window.

A note about company-owned licenses

For organizations with multi-user licenses, Offline Activation allows users to perform their own software installations without exposing the credentials required to administer the license.

PLEASE NOTE: The person listed on the my.rationalacoustics.com account will be considered the registered owner of any licenses on the account. Please be very careful when creating an account to ensure the company will not lose access to the license in case that person leaves. More information on account ownership can be found in [this support article](#).

**If you encounter any licensing problems,
please send an email to support@rationalacoustics.com
or give us a call at +1-860-928-7828 Mon-Fri, 9 AM-5 PM EST (UTC -5).**

Terms

License Code

The 26-digit alphanumeric number that identifies your Smaart Subscription license. This license is registered to your account at my.rationalacoustics.com, allowing you to download installers and activate installations.

Machine ID

The unique number assigned to your computer configuration by Smaart. If Smaart is not yet activated, the Machine ID can be found on the very first Activation screen when you start Smaart, after installation. If Smaart is activated, the Machine ID can be found in the "About" menu. Each unique Machine ID can be Activated/Deactivated up to 9 times before reaching its limit.

Activation Code

The code that activates Smaart, either initially, or after a previous Deactivation. This code can be obtained by manually registering your machine ID through the web interface at my.rationalacoustics.com. If you have already activated Smaart, the Activation Code can be found by clicking on the appropriate Machine ID on Software Licenses page at my.rationalacoustics.com.

my.rationalacoustics.com

The licensing "holy land". In case you haven't gotten "the vibe" from the rest of this document, my.rationalacoustics.com is **the** place for license management. my.RationalAcoustics.com holds all of your licenses, and it's the hub for managing your installations.

Installation

The process of downloading the Smaart installer file and using it to install Smaart on your computer. Installation must be completed before Smaart can be activated.

Activation

The process of license validation. After installation, Smaart will open to the Activation screen, which will present you with online and offline Activation options. Each activation will use 1 installation spot on your license. If you have a Virtual Machine or an operating system running through a dual-boot hard drive partition scheme, they will require separate activation from the host OS.